

September 24, 2019

## NOTICE TO ALL MITCHELL CONNECT USERS

## Re: Increase in Number of Water Damage Claims

Manitoba Public Insurance is observing an unusually high number of water losses, which is expected to impact claim review service times.

Repair shops can also expect to see a higher number of water claims arriving in the coming days. Repairs to water-damaged vehicles must begin as soon as possible to prevent further damage. If you are unable to accommodate flood loss repairs, please advise your customers with water-damaged vehicles as soon as possible, so they can select another repair shop.

If you have any questions about this notice, please contact the Accredited Repair department using the Repair Shop Support Line.